

# Quality Policy

Our Company, “Next Crew” LLC, defined an objective of providing services to our customers and partners at the highest quality.

The sustainable development and improvement are key factors to meet our customers and partners expectations and requirements.

We commit to stay responsive to needs of our clients at all times.

The primary grounds for our quality of service are: national and international regulations, international industry standards.

For the achievement of sustainable development, we defined the following objectives as a part of ours QMS:

- Adhering to Management of Change concepts;
- Receiving and evaluating clients` comments;
- Keeping up to date databases of customers and partners;
- Establishing regular management reviews and implementing observations within QMS;
- Determining KPI within quality of service;
- Performing required audits to meet international standards;
- Ensuring enough resources are available to provide our services at the highest quality.

Every employee is responsible to adhere to this Policy and actively implement it in regard to Company`s activity and participate in its improving by means of Management of Change concepts.

30<sup>th</sup> of June, 2021



V. Zolotukhin MNI

Director of “Next Crew” LLC